California Code of Regulations

Title 10. Investment

Chapter 12. California Health Benefit Exchange

Article 12. Medi-Cal Managed Care Plan Enrollment Assistance

§ 6902. Application.

[(a)(1)-(5): No change]

- (b) A Certified Medi-Cal Managed Care Plan application shall contain the following information:
 - (1) Full name;
 - (2) Legal name;
 - (3) Primary e-mail address;
 - (4) Primary phone number;
 - (5) Secondary phone number;
 - (6) Fax number;
 - (7) An indication of whether the entity prefers to communicate via e-mail, phone, fax, or mail;
 - (8) Website address;
 - (6)(9) Federal Employment Identification Number;
 - (7)(10) State Identification Number;
 - (8)(11) Identification of applicant's status as a Medi-Cal Managed Care Plan and a copy of supporting documentation;
 - (9)(12) Identification of the type of organization and, if applicable, a copy of the license or other certification;
 - (13) Identification of the counties served;
 - (10)(14) A certification that the applicant and all of its employees who will be acting pursuant to this Article comply with 6907;
 - (11) (15) An attestation that the entity will serve families of mixed immigration status An indication whether the entity serves families of mixed immigration status;

- (12) (16) An attestation that the entity will serve individuals with disabilities An indication of whether the entity serves individuals with disabilities and, if so, the disability(ies) served:
- (13)(17) For the primary site and each sub-site, the following information
 - (A) Site Location Address;
 - (B) Mailing Address;
 - (C) County;
 - (D) Primary Contact name;
 - (E) Primary e-mail address;
 - (F) Primary phone number;
 - (G) Secondary phone number; and
 - (H) Hours of operation;
 - (I) Estimated number of individuals served annually;
 - (J) Spoken languages;
 - (K) Written languages;
 - (L) An indication of whether the entity or individual offers services in sign language;
 - (M) Ethnicities served; and
 - (N) Estimated number of individuals served by age.
- (14)(18) A certification by the Authorized Contact that the information presented is true and correct to the best of the signer's knowledge;
- (15) (19) For each Enroller to be affiliated with the applicant,
 - (A) All information required by section 6903 that is not already included elsewhere in the application required by this section; and
 - (B) An indication of whether he or she is certified by the Exchange and, if applicable, the certification number.

§ 6903. Certified Medi-Cal Managed Care Plan Enroller Application

[(a)(1)-(2): No change]

- (b) An individual's application to become a Certified Medi-Cal Managed Care Plan Enroller shall contain the following information:
 - (1) Name, e-mail address, primary and secondary phone number, and preferred method of communication;
 - [(b)(2): No change]
 - (3) Identification of the Certified Medi-Cal Managed Care Plan that the individual will affiliate with:
 - (4) Affiliated Certified Medi-Cal Managed Care Plan's primary site location address;
 - (5) Site(s) to be served by the individual;
 - (6) Mailing Address of the primary site for the Certified Medi-Cal Managed Care Plan;
 - (3) (7) An indication of the l-Languages that the Certified Medi-Cal Managed Care Plan Enroller can speak;
 - (4) (8) An indication of the l Languages-that the Certified Medi-Cal Managed Care Plan Enroller can write:
 - (5)(9) Disclosure of all criminal convictions and administrative actions taken against the individual;
 - (6)(10) A certification by the individual that:
 - A) The individual complies with the Certified Medi-Cal Managed Care Plan Enroller Agreement as well as all requirements as set forth in this Article, including but not limited to Section 6907;
 - (B) The individual is a natural person of not less than 18 years of age; and
 - (C) The statements made in the application are true, correct, and complete to the best of his or her knowledge and belief.;
 - (D) The individual will abide by all applicable privacy and security standards, including but not limited to those set forth in the agreement between the Medi-Cal Managed Care Plan and the Exchange; and
 - (E) The individual will adhere to all applicable State and Federal laws and regulations.
 - (7)(11) For the individual applying to become a Certified Medi-Cal Managed Care Plan Enroller, signature and date signed; and
 - (8) (12) For the Authorized Contact from the Certified Medi-Cal Managed Care Plan that the individual will be affiliated with, name, signature, and date signed.

§ 6904. Fingerprinting and Criminal Record Checks

[(a)-(b): No change]

(c) Following the receipt of a final determination pursuant to this section that an individual is disqualified from certification, the individual shall not reapply for certification for two years.

Note: Authority cited: Sections 100502 and 100504, Government Code. Reference: Sections 100502 and 100503, Government Code.